

MyFairHill Security is Getting Even Stronger!

Two-Factor Authentication is Coming Soon!

Starting July 31st, 2024, logging in to MyFairHill will be even more secure with Two-Factor Authentication. This is like having a double lock on your door!

What is Two-Factor Authentication?

It's an extra step to make sure it's really you logging in. After you enter your username and password, you'll choose how you want to receive a special code. This code can be sent to your:

- Email address
- · Phone number (text message)

How it Works:

- 1. Log in to MyFairHill like usual.
- 2. You'll see a screen asking you to verify your identity.
- 3. Choose where you want to get your code (email or text message).
- 4. Enter the code you receive to verify it's you.

*You can Choose to remember this device for next time (mobile app) or Skip this step next time (web version) to skip two-factor authenticator in the future.

Important Tips:

- Make sure your email address and phone number are up-to-date in MyFairHill.
- The code will only be sent to the email or phone number you choose and is valid for 20 minutes.
- You can choose to remember the device for next time (on phones).
- You can also turn off two-factor authentication if you want, but it's recommended to keep it on for extra security!

Why is MyFairHill implementing Two-Factor Authentication?

- The rest of the industry is currently using Two-Factor Authentication.
- 2. This is to protect your data.
- 3. This is not because a breach has occurred.

